



# COMING 1 JULY 2020



## Sign on Glass

## BT TRANSPORT & LOGISTICS IS GOING PAPERLESS

On 1 July 2020, BT Transport & Logistics and our specialised divisions LDJ Logistics and S&S Freight Services will switch to a new Transport Management System: Transmate. As part of this change, we are excited to be able to provide our customers with a few additional functionalities, including an online portal.

INTRODUCING  
**PAPERLESS PODS**

accessible 24/7  
through our new  
online portal



### Paperless PODs delivered straight to your inbox

From 1 July 2020, all Proofs of Delivery (PODs) will be digital, and delivered straight into your email inbox. Our drivers upload the PODs at the point of delivery, and you can receive an instant update as soon as it is registered in our system.\* You can also view PODs at any time in our online customer portal through Transmate Online.



### View the status of your jobs in the customer portal

Log in to our online portal Transmate Online to view the status of your jobs, including online PODs that have been received: the letters 'POD' will appear beside any docket where the system has received a POD.



### Find out more about the transition to our new system

Overleaf you will find a "How to" guide to assist you with the transition to our new system. You can also find additional information on [www.bttransportlogistics.com.au/new-system-launch-1-july-2020](http://www.bttransportlogistics.com.au/new-system-launch-1-july-2020).

\*If the driver is outside of mobile internet service range at the time of uploading the POD, it will become available once they reconnect.

## Quick guide



### Provide email addresses for receiving PODs

On your BT Credit Application Form, indicate the email addresses for receiving PODs. You can provide up to three email addresses to receive PODs directly from the point of delivery, and another three to receive them enclosed with invoices.



### Receive a login to our Customer Portal

You will receive an email from us with your login credentials for the Customer Portal. You can log in from 1 July 2020 via [www.bttransportlogistics.com.au/login](http://www.bttransportlogistics.com.au/login).



### Encountered a problem, or have technical questions?

Contact our helpdesk during business hours\* on [helpdesk@bttransportlogistics.com.au](mailto:helpdesk@bttransportlogistics.com.au) or (08) 8169 1300.

\*Australian Central Time